

HMEP LEAN Toolkit



North East Lincolnshire Council demonstrate their use of the HMEP LEAN Toolkit:

‘North East Lincolnshire Council improve their coordination of highways and utility works using the HMEP LEAN Toolkit’

Name of Alliance/Authority/Client	North East Lincolnshire Council
Project Description	<p>They wanted to explore opportunities to reduce disruption for road users and to develop closer working relationships between users of space on the highways i.e. utilities and the Highway Authority, to improve the service for our customers (road users, pedestrians, public transport and residents). They believed they could maximise the use of booked road space and so reduce the days of disruption to a minimum, as well as providing better information for road users.</p> <p>The scope was to work with utility companies who had a significant presence in North East Lincolnshire so they engaged with National Grid, Anglian Water and Balfour Beatty Utility Services. They chose to use LEAN to tackle this problem because, having had previous experience of successfully using LEAN, they knew that the LEAN approach would help engage stakeholders, see the customer perspective and create strong measures.</p>
Outcomes and benefits	<p>They are still in the very early stages of the project, but they are confident of success with all participants signed up to a range of success measures and a strong commitment to see the LEAN project through.</p> <p>Benefits to date include:</p> <ul style="list-style-type: none"> • Reducing disruption to the road user on the highway network, ensuring more consistent journey times. • Better informed customers and improved stakeholder relationships regarding disruption. • More efficient working on site as a result of more effective forward planning e.g. saving costs by sharing traffic management.
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Disclaimer: When considering all HMEP case studies, please remember that whilst the initiative described was beneficial in this case, it may not be suitable in every situation.

About HMEP

- **HMEP exists to help transform and improve the condition of our roads and highways for every local community.**
- **HMEP is results driven;** from potholes to procurement; labour and plant costs to shared services; contracting to supply chain reviews, HMEP’s tools and resources can help.

Context

- Managing local highways is now a **critical challenge** for local authorities who **are in the spotlight and feel concerned about the future of their** single biggest asset: **local roads**.
- They know that maintaining **their highways, with less money**, is a key priority; and that this has been intensified following the bad weather and **continued demand and scrutiny** from the public and business leaders.
- Doing **more with less** and finding **new ways of resourcing and working** has never been more important, or needed.
- Balancing **longer-term**, strategic planning while **keeping our local roads safe and serviceable** is a critical challenge.
- The Highways Maintenance Efficiency Programme (HMEP) can help you to **plan and deliver greater efficiencies** so that local highways **funding can be fully maximised and go further**.

Get involved with, and contact HMEP:

- Send an **enquiry form** or go to the HMEP website by clicking [here](#)
- Sign up for HMEP email updates or ask the HMEP advocate or elected member in your area to contact you. Send an email to highwaysefficiency@dft.qsi.gov.uk